

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

We understand that your medical information is personal. We are committed to protecting your medical information. Enclara Health is required by law to maintain the privacy of your protected health information.

How Enclara Health May Use or Disclose Your Health Information

- **For Treatment** We may use your PHI to dispense prescriptions to you. We may disclose your PHI to treating physicians, nurses, your hospice, pharmacists and other persons who are involved in dispensing your prescription.
- **For Payment** We may use and disclose your PHI so that your pharmacy services may be billed to, and payment collected from your hospice.
- **For Health Care Operations** We may use and disclose your PHI for pharmacy operations, which include activities necessary to run the Pharmacy and to make sure that you receive quality customer service.
- **For Prescription Refill Reminders** We may use or disclose your PHI for prescription refills.
- **Business Associates** Some of our services are offered through companies termed "Business Associates." Your PHI may be shared to fulfill prescription medicine orders. HIPAA requires us to enter into Business Associate contracts to safeguard your PHI as required by Enclara health and by law.
- **Individuals Involved in Your Care or Payment for Your Care** We may disclose your PHI to a family member or friend who is involved in your medical care or payment for your care, provided you agree to this disclosure, or we give you an opportunity to object to the disclosure. If you are unavailable or are unable to object, we will use our best judgment to decide whether this disclosure is in your best interests.
- **As Required by Law** We will disclose your PHI when required to do so by federal, state or local law.
- **To Avert a Serious Threat to Health or Safety** We may use and disclose your PHI when necessary to prevent a serious threat to your health and safety, or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.
- **Public Health Risks** We may disclose your PHI for public health activities, such as those aimed at preventing or controlling disease, preventing injury, reporting reactions to medications or problems with products, and reporting the abuse or neglect of children, elders and dependent adults.
- **For Health Oversight Activities** We may disclose PHI to a health oversight agency for activities authorized by law. These oversight activities, which are necessary for the government to monitor the health care system, include audits, investigations, inspections and licensure.
- **Legal Proceedings** If you are involved in a lawsuit or dispute, we may disclose your PHI in response to a court or administrative order. We may also disclose your PHI in response to a subpoena, discovery request or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request (which may include written notice), or to obtain an order protecting the information requested.
- **Military Activity and National Security** To the military as required by military command authorities when the patient is a member of the armed forces; to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law; and to authorized federal officials so they may provide protection to the president, other authorized persons, or foreign heads of state or conduct special investigations.
- **Workers' Compensation** We may disclose your health information for workers' compensation or similar programs.
- **Organ and Tissue Donation** We may also disclose your PHI to organ procurement or similar organizations for purposes of donation or transplant.
- **Coroners and Funeral Directors** We may release your PHI to a coroner or medical examiner, for example, to determine a person's cause of death. We may also disclose your PHI to funeral directors consistent with applicable law to enable them to carry out their duties.
- **Personal Representatives** We may disclose your PHI to a person legally authorized to act on your behalf, such as a parent, legal guardian, administrator or executor of your estate, or other individual authorized under applicable law.

Other Uses and Disclosures of Your Health Information

Except as described in this Notice, we will not use or disclose your PHI without your written authorization. If you do give us authorization to use or disclose your PHI, you may cancel your authorization in writing at any time. If you cancel your authorization, this will stop any further use or disclosure for the purposes covered by your authorization, except where we have already acted on your permission. Please refer to the State law attachment for any stricter state laws regarding your PHI. If your state is not listed, its laws are not stricter than the federal privacy law.

You Have the Following Rights With Respect to Your Health Information in Our Records

- You may request restrictions on the use or disclosure of your PHI for treatment, payment or health care operations, or when using or disclosing your PHI to someone who is involved in your care or the payment for your care, like a family member or friend. We are not required to agree to your request. If we agree, we will comply with your request except in certain emergency situations or as required by law.
- You may inspect and copy your pharmacy records, with certain exceptions. Usually, this includes prescription and billing records. We may charge you for the costs of your request. We may deny your request in some circumstances, in which case, you may request that the denial be reviewed.
- You may request that we amend your health information if it is incorrect or incomplete. You must provide a reason that supports your request. We may deny your request if the health information is accurate and complete, or is not part of the health information kept by or for Enclara Health. If we deny your request, you have the right to submit a statement of disagreement regarding any item in your record you believe is incomplete or incorrect. If you request this, it will become part of your medical record. We will attach it to your records and include it when we make a disclosure of the item or statement you believe to be incomplete or incorrect.
- You may request an accounting of disclosures of your PHI. This is a list of the disclosures made of your health information, other than for treatment, payment or health care operations, and other exceptions allowed by law. Your request must specify a time period, which may not be longer than six years and may not include dates before May 1, 2007.
- You may request that we contact you in a certain way or at a certain location. For example, you may request we contact at a different residence or post office box. Your written request must state how or where you wish to be contacted. We will grant all reasonable requests.
- If you would like to exercise any of these rights, contact the pharmacy location that provided your services to get the appropriate form, or submit a written request to Enclara Health, HIPAA Privacy, 1480 Imperial Way, West Deptford, New Jersey 08066. A paper copy of this Notice may be obtained by calling 1- 856-845-0144.

Changes to this Notice of Privacy Practices

We reserve the right to change this Notice. We reserve the right to make the revised or changed Notice effective for PHI we already have about you and any information we receive in the future. We will post a copy of the current Notice in the pharmacy. If we change our Notice, you may obtain a copy of the revised Notice by visiting our Web site, www.enclarahealth.com.

For More Information or to Report a Problem

If you have questions about this Notice, contact HIPAA Privacy, Enclara Health, 1875 South Grant Street, Suite # 250, San Mateo, California, 94402, or call 1-888- ENCLARA. If you believe your privacy rights have been violated, you may file a written complaint, and there will be no retaliation, with the Compliance Officer at the above address, or with the Secretary of the Department of Health and Human Services, Office of Civil Rights.

PHARMACY PRIVACY PRACTICES STATE LAW SUPPLEMENT

We understand that your medical and health information is personal. Enclara Health is required by law to maintain the privacy of your health information, to follow the requirements of this Notice, and to provide you with this notice of our legal duties and privacy practices with respect to your health information.

The following information describes state privacy laws that are stricter than the requirements of the Federal Health Insurance Portability and Accountability Act ("HIPAA") guidelines. If your state law provides additional restrictions on any uses and disclosures, we must follow your state law. If your state is not listed, it does not have privacy laws that preempt HIPAA.

ALABAMA

Disclosure - We will not disclose your professional records to anyone without your authorization, except where it is in your best interest or where the law requires the disclosure.

Medicaid - We will disclose information pertaining to your treatment (including billing statements and itemized bills) only to:

- a. the Medicaid Fiscal Agent;
- b. the Social Security Administration;
- c. the Alabama Vocational Rehabilitation Agency;
- d. the Alabama Medicaid Agency;
- e. insurance companies requesting information about a Medicaid claim filed by the provider, an insurance application, payment of life insurance benefits, or payment of a loan; or other providers who need the information for treatment of a patient.

ARIZONA

Communicable Diseases - We will not disclose any confidential communicable disease related information about an individual, except in situations where the subject of the information has provided us with a written authorization allowing the release or where we are authorized or required by state or federal law to make the disclosure.

CALIFORNIA

Disclosure - California law limits disclosure of your medical information in ways that would otherwise be permitted under federal law. In the situations described below, the pharmacy will disclose your medical information as follows:

- a. the information may be disclosed to providers of health care, health care service plans, contractors or other health care professionals or facilities for purposes of diagnosis or treatment of the patient. This includes, in an emergency situation, the communication of patient information by radio transmission or other means between licensed emergency medical personnel at the scene of an emergency, or in an emergency medical transport vehicle, and licensed emergency medical personnel at a health facility;
- b. the information may be disclosed to an insurer, employer, health care service plan, hospital service plan, employee benefit plan, governmental authority, contractor or any other person or entity responsible for paying for health care services rendered to the patient to the extent necessary to allow responsibility for payment to be determined and payment to be made. If the patient is, by reason of a comatose or other disabling medical condition, unable to consent to the disclosure or medical information and no other arrangements have been made to pay for the health care services being rendered to the patient, the information may also be disclosed to a governmental authority to the extent necessary to determine the patient's eligibility for, and to obtain, payment under a governmental program for health care services provided to the patient. The information may also be disclosed to another provider of health care or health care service plan as necessary to assist the other provider or health care service plan in obtaining payment for health care services rendered by that provider of health care or health care service plan to the patient;
- c. the information may be disclosed to any person or entity that provides billing, claims management, medical data processing, or other administrative services for providers of health care or health care service plans or for any of the persons or entities specified above in paragraph (b). However, no information so disclosed may be further disclosed by the recipient in any way that would be violative of California laws governing the use and disclosure of medical information without authorization from the patient;
- d. the information may be disclosed to organized committees and agents of professional societies or of medical staffs of licensed hospitals, licensed health care service plans, professional standards review organizations, independent medical review organizations and their selected reviewers, utilization and quality control peer review organizations, contractor's or persons or organizations insuring, responsible for, or defending professional liability that a provider may incur, if the committees, agents, health care service plans, organizations, reviewers, contractors or persons are engaged in reviewing the competence or qualifications of health care professionals or in reviewing health care services with respect to medical necessity, level of care, quality of care, or justification of charges;
- e. a provider of health care or health care service plan that has created medical information as a result of employment-related health care services to an employee conducted at the specific prior written request and expense of the employer may disclose to the employee's employer that:
 - *is relevant in a law suit, arbitration, grievance, or other claim or challenge to which the employer and the employee are parties and in which the patient has placed in issue his or her medical history, mental or physical condition, or treatment, provided that information may only be used or disclosed in connection with that proceeding;*
 - *describes functional limitations of the patient that may entitle the patient to leave from work for medical reasons or limit the patient's fitness to perform his or her present employment, provided that no statement of medical cause is included in the information disclosed;*
- f. unless the provider of health care or health care service plan is notified in writing of an agreement by the sponsor, insurer, or administrator to the contrary, the information may be disclosed to a sponsor, insurer, or administrator of a group or individual insured or uninsured plan or policy that the patient seeks coverage by or benefits from, if the information was created by the provider of health care or health care service plan as the result of services conducted at the specific prior

written request and expense of the sponsor, insurer, or administrator for the purpose of evaluating the application for coverage or benefits;

- g. the information may be disclosed to a health care service plan by providers of health care that contract with the health care service plan and may be transferred among providers of health care that contract with the health care service plan, for the purpose of administering the health care service plan. Medical information may not otherwise be disclosed by a health care service plan except in accordance with the provisions of this part;
- h. the information may be disclosed to an insurance institution, agent or support organization of medical information if the insurance institution, agent, or support organization has complied with all requirements for obtaining the information pursuant to the requirements of the California Insurance Code provisions;
- i. the information may be disclosed to an organ procurement organization or a tissue bank processing the tissue of a decedent for transplantation into the body of another person, but only with respect to the donating decedent for the purpose of aiding the transplant;
- j. the information may be disclosed to a third party for purposes of encoding, encrypting, or otherwise anonymizing data. However, no information may be further disclosed by the recipient in any way that would be unauthorized manipulation of coded or encrypted medical information that reveals individually identifiable medical information;
- k. for purposes of disease management programs and services, information may be disclosed to any entity contracting with a health care service plan or the health care service plan's contractors to monitor or administer care of enrollees for a covered benefit, provided that the disease management services and care are authorized by a treating physician or to any disease management organization that complies fully with the physician authorization requirements, provided that the health care service plan or its contractor provides or has provided a description of the disease management services to a treating physician or to the health care service plan's or contractor's network of physician.

CONNECTICUT

Disclosure - We will not disclose information about pharmaceutical services rendered to you to third parties without your consent, except to the following persons:

- a. the prescribing practitioner or a pharmacist or another prescribing practitioner presently treating you when deemed medically appropriate;
- b. a nurse who is acting as an agent for a prescribing practitioner that is presently treating you or a nurse providing care to you in a hospital;
- c. third party payors who pay claims for
- d. pharmaceutical services rendered to you or who have a formal agreement or contract to audit any records or information in connection with such claims;
- e. any governmental agency with statutory authority to review or obtain such information;
- f. any individual, the state or federal government or any agency thereof or court pursuant to a subpoena; and
- g. any individual, corporation, partnership or other legal entity which has a written agreement with the pharmacy to access the pharmacy's database provided the information accessed is limited to data which does not identify specific individuals.

Sale of Information: We will not sell your individually identifiable medical record information.

FLORIDA

Disclosure - We will not disclose your pharmacy records without your written authorization, except to:

- a. you;
- b. your legal representative;
- c. the Department of Health pursuant to existing law;
- d. in the event that you are incapacitated or unable to request your records, your spouse; and
- e. in any civil or criminal proceeding, upon the issuance of a subpoena from a court of competent jurisdiction and proper notice to you or your legal representative, by the party seeking the records.

GEORGIA

Disclosure - Unless authorized by you, we will not disclose your confidential information to anyone other than you or your authorized representative, except to the following persons or entities:

- a. the prescriber, or other licensed health care practitioners caring for you;
- b. another licensed pharmacist for purposes of transferring a prescription or as part of a patient's drug utilization review, or other patient counseling requirements;
- c. the Board of Pharmacy, or its representative; or
- d. any law enforcement personnel duly authorized to receive such information.

We may also disclose your confidential information without your consent pursuant to a subpoena issued and signed by an authorized government official or a court order issued and signed by a judge of an appropriate court.

HIV/AIDS - We will not disclose AIDS confidential information, except in situations where the subject of the information has provided us with a written authorization allowing the release or where we are authorized or required by state or federal law to make the disclosure.

HAWAII

HIV/AIDS - We will not disclose any HIV/AIDS/ARC-related information, except in situations where the subject of the information has provided us with prior written consent allowing the release or where we are authorized or required by state or federal law to make the disclosure.

IDAHO

Disclosure - We will not release your identifiable prescription information to anyone other than you or your designee, unless requested by any of the following persons or entities:

- a. the Board of Pharmacy, or its representatives, acting in their official capacity;
- b. the practitioner, or the practitioner's designee, who issued your prescription;
- c. other licensed health care professionals who are responsible for the your care;
- d. agents of the Department of Health and Welfare when acting in their official capacity with reference to issues related to the practice of pharmacy;
- e. agents of any board whose practitioners have prescriptive authority, when the board is enforcing laws governing that practitioner;
- f. an agency of government charged with the responsibility for providing medical care for you;
- g. the federal Food and Drug Administration, for purposes relating to monitoring of adverse drug events in compliance with the requirements of federal law, rules or regulations adopted by the FDA; and
- h. the authorized insurance benefit provider or health plan that provides your health care coverage or pharmacy benefits.

INDIANA

Disclosure - We will disclose your confidential information only when it is in your best interests, when the information is requested by the Board of Pharmacy or its representatives or by a law enforcement officer charged with the enforcement of laws pertaining to drugs or devices or the practice of pharmacy, or when disclosure is essential to our business operations.

IOWA

HIV/AIDS - We will not disclose any HIV/AIDS-related information, except in situations where the subject of the information has provided us with a written authorization allowing the release or where we are authorized or required by state or federal law to make the disclosure.

KENTUCKY

Disclosure - We will not disclose your patient information or the nature of professional services rendered to you without your express consent or without a court order, except to the following authorized persons:

- a. members, inspectors, or agents of the Board of Pharmacy;
- b. you, your agent, or another pharmacist acting on your behalf;
- c. another person, upon your request;
- d. licensed health care personnel who are responsible for your care;
- e. certain state government agents charged with enforcing the controlled substances laws;
- f. federal, state, or municipal government officers who are investigating a specific person regarding drug charges; and
- g. a government agency that may be providing medical care to you, upon that agency's written request for information.

Minimum Necessary - We will only use your information to provide pharmacy care.

MAINE

Disclosure - We will not disclose your health care information for fundraising purposes or to coroners or funeral directors, without your authorization.

Communicable Diseases - We will only disclose patient identifiable communicable disease information to Department of Human Services for adult or child protection purposes or to other public health officials, agents or agencies or to officials of a school where a child is enrolled, for public health purposes. In a public health emergency, as declared by the state health officer, we may also release your information to private health care providers and agencies for preventing further disease transmission.

MASSACHUSETTS

Medicaid - We will restrict disclosure of your information to purposes directly connected with the administration of the Medicaid program.

MICHIGAN

Disclosure - Unless authorized by you, we will not disclose your prescription or equivalent record on file, except to the following persons:

- a. you, or another pharmacist acting on your behalf;
- b. the authorized prescriber who issued the prescription, or a licensed health professional who is currently treating you;
- c. an agency or agent of government responsible for the enforcement of laws relating to drugs and devices; or
- d. a person authorized by a court order.

HIV/AIDS - We will not disclose AIDS-related information about an individual except in situations where the subject of the information has provided us with a written authorization allowing the release or where we are authorized or required by state or federal law to make the disclosure.

MINNESOTA

Disclosure - For pharmacies that elect to obtain consent pursuant to state law: We will not disclose your pharmacy records without your consent, except:

- a. for a medical emergency when the provider is unable to obtain your consent due to your condition or the nature of the medical emergency; or

- b. to other providers within related health care entities when necessary for your current treatment.

We will not disclose your prescription orders or the contents thereof, except to:

- a. you, your agent, or another pharmacist acting on your behalf or your agent's behalf;
- b. the licensed practitioner who issued the prescription;
- c. the licensed practitioner who is currently treating you;
- d. a member, inspector, or investigator of the board or any federal, state, county, or municipal officer whose duty it is to enforce the laws of this state or the United States relating to drugs and who is engaged in a specific investigation involving a designated person or drug;
- e. an agency of government charged with the responsibility of providing medical care for you;
- f. an insurance carrier or attorney on receipt of written authorization signed by you or your legal representative, authorizing the release of such information; and
- g. any person duly authorized by a court order.

Unless we have obtained your oral or written consent, we will not disclose the nature of pharmaceutical services rendered to you, except as follows:

- a. pursuant to an order or direction of a court;
- b. to other pharmacies;
- c. to you; or
- d. drug therapy information to your physician.

MISSOURI

Disclosure - Unless specifically authorized by you, we will not release your pharmacy records to anyone other than:

- a. you or any other person authorized by you to receive the information;
- b. the authorized prescriber who issued the prescription order, or a licensed health professional who is currently treating you;
- c. in response to lawful requests from a court or grand jury;
- d. a person authorized by a court order;
- e. to transfer medical or prescription information between pharmacists as provided by law; or
- f. government agencies acting within the scope of their statutory authority.

Medicaid - We will restrict disclosure of your information to purposes directly related to your treatment, for promotion of improved quality of care, and to assist with an investigation, prosecution, or civil or criminal proceeding related to the administration of the Medicaid program.

HIV/AIDS - We will not disclose any HIV/AIDS-related information, except in situations where the subject of the information has provided us with a written authorization allowing the release or where we are authorized or required by state or federal law to make the disclosure.

MONTANA

Children's Health Insurance Program - We will restrict disclosure of your information to purposes related to the administration of the CHIP program.

Medicaid - We will only use your information for purposes related to administration of the Montana Medicaid program. We will not disclose your information without your written consent, except to state authorities.

Sexually Transmitted Diseases - We will not disclose information concerning persons infected, or reasonably suspected to be infected with a sexually transmitted disease, except to:

- a. personnel of the Department of Public Health and Human Services;
- b. a physician who has obtained the written consent of the person whose record is requested; or
- c. a local health officer.

NEW HAMPSHIRE

Disclosure - We will only disclose your professional records if:

- a. we have obtained your permission to do so;
- b. it is an emergency situation and it is in your best interest for us to disclose the information; or
- c. the law requires us to disclose the information.

Sales or Marketing - We will not use, release, or sell your identifiable medical information for the purposes of sales or marketing of services or products unless you have provided us with a written authorization permitting such activity.

NEW JERSEY

Pharmaceutical Assistance to the Aged and Disabled - We will not disclose your personally identifiable information without your or your agent's consent, except for purposes directly connected to the administration of the PAAD program or as otherwise permitted by state or federal law.

NEW MEXICO

Disclosure - Unless we receive a written consent from you, we will not disclose your confidential information to anyone other than you or your authorized representative, except to the following persons or entities:

- a. pursuant to the order or direction of a court;
- b. to the prescriber or other licensed practitioner caring for you;
- c. to another licensed pharmacist where it is in your best interest;
- d. to the Board of Pharmacy or its representative or to such other persons or governmental agencies duly authorized by law to receive such information;
- e. to transfer a prescription to another pharmacy as required by the provisions of patient counseling;
- f. to provide a copy of a nonrefillable prescription to you;
- g. to provide drug therapy information to physicians or other authorized prescribers for their patients; or
- h. as required by the provisions of the patient counseling regulations.

NEW YORK

Disclosure - A copy of a prescription for a controlled substance will not be furnished to the patient, but may be furnished to any licensed practitioner authorized to write such a prescription.

Common Electronic File/ Database - We will not access a common electronic file or database used to maintain required personally identifiable dispensing information except upon your, or your agent's, express request.

NORTH CAROLINA

Disclosure - We will not disclose or provide a copy of your prescription orders on file, except to:

- a. you;
- b. your parent or guardian or other person acting in loco parentis if you are a minor and have not lawfully consented to the treatment of the condition for which the prescription was issued;
- c. the licensed practitioner who issued the prescription or who is treating you;
- d. a pharmacist who is providing pharmacy services to you;
- e. anyone who presents a written authorization for the release of pharmacy information signed by you or your legal representative;
- f. any person authorized by subpoena, court order or statute;
- g. any firm, company, association, partnership, business trust, or corporation who by law or by contract is responsible for providing or paying for medical care for you;
- h. any member or designated employee of the Board of Pharmacy;
- i. the executor, administrator or spouse of a deceased patient;
- j. Board-approved researchers, if there are adequate safeguards to protect the confidential information; and,
- k. the person who owns the pharmacy or his licensed agent.

NORTH DAKOTA

Disclosure - We will not disclose the nature of the services we provide to you to anyone other than you, without first obtaining your oral or written consent, except that we may disclose such information:

- a. to other pharmacies;
- b. to your physician; or
- c. as ordered or directed by a court.

OHIO

Disclosure - Unless we have obtained your written consent, we will only disclose your pharmacy records to:

- a. you;
- b. the prescriber who issued the prescription or medication order;
- c. certified/licensed health care personnel who are responsible for your care;
- d. a member, inspector, agent, or investigator of the state board of pharmacy or any federal, state, county, or municipal officer whose duty is to enforce the laws of this state or the United States relating to drugs and who is engaged in a specific investigation involving a designated person or drug;
- e. an agent of the state medical board when enforcing the statutes governing physicians and limited practitioners;
- f. an agency of government charged with the responsibility of providing medical care for you, upon a written request by an authorized representative of the agency requesting such information;
- g. an agent of a medical insurance company who provides prescription insurance coverage to you, upon authorization and proof of insurance by you or proof of payment by the insurance company for those medications whose information is requested;
- h. an agent who contracts with the pharmacy as a "business associate" in accordance with the regulations promulgated by the secretary of the United States department of health and human services pursuant to the federal standards for privacy of individually identifiable health information; or
- i. in emergency situations, when it is in your best interest.

OKLAHOMA

Disclosure - Patient Confidences: We will not divulge the nature of your problems or ailments or any confidence you have entrusted to the pharmacist in his professional capacity, except in response to legal requirements or where it's in your best interest.

Communicable and Venereal Diseases - We will not disclose information which identifies any person who has or may have a communicable or venereal disease, unless authorized by the individual or as otherwise permitted under state law. Whenever possible, we will de-identify such information prior to disclosure.

PENNSYLVANIA

HIV/AIDS - We will not disclose any HIV-related information, except in situations where the subject of the information has provided us with a written consent allowing the release or where we are authorized or required by state or federal law to make the disclosure.

PUERTO RICO

Consent - We will not disclose your health information without your written consent, and in any case, will disclose such information solely for medical or treatment purposes, including:

- a. the continuation or modification of medical care or treatment;
- b. prevention or quality control purposes; or
- c. regarding payment for medical health care services.

RHODE ISLAND

Disclosure - Pharmacist-Specific: We will only disclose your prescription information to our agents and persons directly involved in your care.

Disclosure - Health Care Provider: We will not disclose your confidential health care information without your consent, except in the following situations:

- a. to a physician, dentist, or other medical personnel who believe in good faith that the information is necessary to diagnose or treat you in a medical or dental emergency;
- b. to qualified personnel for the purpose of conducting scientific research, management audits, financial audits, program evaluations, actuarial, insurance underwriting, or similar studies, provided that personnel does not identify, directly or indirectly, you in any report of that research, audit, or evaluation, or otherwise disclose your identity in any manner;
- c. to appropriate law enforcement personnel, or to a person if the pharmacist believes that you may pose a danger to that person or his or her family; or to appropriate law enforcement personnel if you have attempted or are attempting to obtain narcotic drugs from the pharmacy illegally; or to appropriate law enforcement personnel or appropriate child protective agencies if you are a minor child who the pharmacist believes, after providing services to you, to have been physically or psychologically abused;
- d. between or among qualified personnel and health care providers within the health care system for purposes of coordination of health care services given to you and for purposes of education and training within the same health care facility;
- e. to third party health insurers for the purpose of adjudicating health insurance claims or administering benefits, including to utilization review agents, third party administrators, and other entities that provide operational support;
- f. to a malpractice insurance carrier or lawyer if we have reason to anticipate a medical liability action;
- g. to our own lawyer or medical liability insurance carrier if you initiate a medical liability action against our pharmacy;
- h. to public health authorities in order to carry out their designated functions. These functions include, but are not restricted to, investigations into the causes of disease, the control of public health hazards, enforcement of sanitary laws, investigation of reportable diseases, certification and licensure of health professionals and facilities, and review of health care such as that required by the federal government and other governmental agencies;
- i. to the state medical examiner in the event of a fatality that comes under his or her jurisdiction;
- j. in relation to information that is directly related to a current claim for workers' compensation benefits or to any proceeding before the workers' compensation commission or before any court proceeding relating to workers' compensation;
- k. to our attorneys whenever we consider the release of information to be necessary in order to receive adequate legal representation;
- l. to a law enforcement authority to protect the legal interest of an insurance institution, agent, or insurance-support organization in preventing and prosecuting the perpetration of fraud upon them;
- m. to a grand jury or to a court of competent jurisdiction pursuant to a subpoena or subpoena duces tecum when that information is required for the investigation or prosecution of criminal wrongdoing by a health care provider relating to his or her or its provisions of health care services and that information is unavailable from any other source; provided, that any information so obtained is not admissible in any criminal proceeding against you;
- n. to the state board of elections pursuant to a subpoena or subpoena duces tecum when the information is required to determine your eligibility to vote by mail ballot and/or the legitimacy of a certification by a physician attesting to a voter's illness or disability;
- o. to certify the nature and permanency of your illness or disability, the date when you were last examined and that it would be an undue hardship for you to vote at the polls so that you may obtain a mail ballot;
- p. to the Medicaid fraud control unit of the attorney general's office for the investigation or prosecution of criminal or civil wrongdoing by a health care provider relating to his or her or its provision of health care services to then Medicaid eligible recipients or patients, residents, or former patients or residents of long term residential care facilities; provided, that any information obtained is not admissible in any criminal proceeding against you;
- q. to the state department of children, youth, and families pertaining to the disclosure of health care records of children in the custody of the department;
- r. to the foster parent or parents pertaining to the disclosure of health care records of children in the custody of the foster parent or parents; provided, that the foster parent or parents receive appropriate training and have ongoing availability of supervisory assistance in the use of sensitive information that may be the source of distress to these children; or
- s. to the workers' compensation fraud prevention unit for purposes of investigation.

SOUTH CAROLINA

Disclosure - Prescription Information Privacy Act: We will not disclose your prescription drug information without first obtaining your consent, except in the following circumstances:

- a. the lawful transmission of a prescription drug order in accordance with state and federal laws pertaining to the practice of pharmacy;
- b. communications among licensed practitioners, pharmacists and other health care professionals who are providing or have provided services to you;
- c. information gained as a result of a person requesting informational material from a prescription drug or device manufacturer or vendor;

- d. information necessary to effect the recall of a defective drug or device or protect the health and welfare of an individual or the public;
- e. information whereby the release is mandated by other state or federal laws, court order, or subpoena or regulations (e.g., accreditation or licensure requirements);
- f. information necessary to adjudicate or process payment claims for health care, if the recipient makes no further use or disclosure of the information;
- g. information voluntarily disclosed by you to entities outside of the provider-patient relationship;
- h. information used in clinical research monitored by an institutional review board, with your written authorization;
- i. information which does not identify you by name, or that is encoded so that identifying you by name or address is generally not possible, and that is used for epidemiological studies, research, statistical analysis, medical outcomes, or pharmaco-economic research;
- j. information transferred in connection with the sale of a business;
- k. information necessary to disclose to third parties in order to perform quality assurance programs, medical records review, internal audits or similar programs, if the third party makes no other use or disclosure of the information;
- l. information that may be revealed to a party who obtains a dispensed prescription on your behalf; or
- m. information necessary in order for a health plan licensed by the South Carolina Department of Insurance to perform case management, utilization management, and disease management for individuals enrolled in the health plan, if the third party makes no other use or disclosure of the information.

Disclosure - Pharmacist-Specific: We will not disclose your information or the nature of professional pharmacy services rendered to you, without your express consent or the order or direction of a court, except to:

- a. you, or your agent, or another pharmacist acting on your behalf;
- b. the practitioner who issued the prescription drug order;
- c. certified/licensed health care personnel who are responsible for your care;
- d. an inspector, agent or investigator from the Board of Pharmacy or any federal, state, county, or municipal officer whose duty is to enforce the laws of South Carolina or the United States relating to drugs or devices and who is engaged in a specific investigation involving a designated person or drug; and
- e. a government agency charged with the responsibility of providing medical care for you upon written request by an authorized representative of the agency requesting the information.

SOUTH DAKOTA

Social Services - We will only use your information for purposes directly connected to the administration of the medical assistance program. We will not disclose your information without obtaining your approval.

TENNESSEE

Disclosure - We will not disclose your name and address or other identifying information, except to:

- a. a health or government authority pursuant to any reporting required by law;
- b. an interested third-party payor for the purpose of utilization review, case management, peer reviews, or other administrative functions; or
- c. in response to a subpoena issued by a court of competent jurisdiction.

We will obtain your authorization before we disclose your patient records for any reason, except where:

- a. the disclosure is in your best interest;
- b. the law requires the disclosure; or
- c. the disclosure is to an authorized prescriber or to communicate a prescription order where necessary to:
 - 1. carry out prospective drug use review as required by law;
 - 2. assist prescribers in obtaining a comprehensive drug history on you; or
 - 3. prevent abuse or misuse of a drug or device and the diversion of controlled substances.

Sale of Information - We will not sell your name and address or other identifying information for any purpose.

TEXAS

Disclosure - We will only release your confidential record to you, your agent, or to:

- a. a practitioner or another pharmacist if, in the pharmacist's professional judgment, the release is necessary to protect your health and well-being;
- b. the pharmacy board or another state or federal agency authorized by law to receive the record;
- c. a law enforcement agency engaged in investigation of a suspected violation of the controlled substances laws, or the Comprehensive Drug Abuse Prevention and Control Act of 1970;
- d. a person employed by a state agency that licenses a practitioner, if the person is performing the person's official duties; or
- e. an insurance carrier or other third party payor authorized by the patient to receive the information.

UTAH

Disclosure - We will not release or discuss information in your prescription or medication profile to anyone except:

- a. you or your legal guardian or designee;

- b. a lawfully authorized federal, state, or local drug enforcement officer;
- c. a third party payment program authorized by you;
- d. another pharmacist, pharmacy intern, pharmacy technician, or prescribing practitioner providing services to you or to whom you have requested us to transfer a prescription;
- e. your attorney, with a written authorization signed by:
 - 1. you before a notary public;
 - 2. your parent or lawful guardian, if you are a minor;
 - 3. your lawful guardian, if you are incompetent; or
 - 4. our personal representative, in the case of deceased patients.

VERMONT

Unprofessional Conduct - Unless we have your consent or a court order, we will not disclose your information or the nature of services rendered to you, except to the following persons:

- a. you, your agent, or another pharmacist acting on your behalf;
- b. the practitioner who issued the prescription drug order;
- c. certified or licensed health care personnel who are responsible for your care;
- d. a Board of Pharmacy or federal, state, county, or municipal officer that enforces state or federal law relating to drugs or devices, pursuant to an investigation of a designated drug or person; or
- e. a government agency responsible for providing medical care for you, upon a written request by an authorized agency representative.

WASHINGTON

Disclosure - Unless authorized by you, we will not disclose your health care information, except if the recipient needs to know the information and the disclosure is:

- a. to a person who the pharmacist reasonably believes is providing health care to you;
- b. to any other person who requires health care information for health care education, or to provide planning, quality assurance, peer review, or administrative, legal, financial, or actuarial services to the pharmacy; or for assisting the pharmacy in the delivery of health care and the pharmacist reasonably believes that the person will not use or disclose the health care information for any other purpose and will take appropriate steps to protect the health care information;
- c. to any other health care provider reasonably believed to have previously provided health care to you, to the extent necessary to provide health care to you, unless you have instructed the pharmacy in writing not to make the disclosure;
- d. to any person if the pharmacist reasonably believes that disclosure will avoid or minimize an imminent danger to your or another individual's health or safety, however there is no obligation on the part of the pharmacist to so disclose;
- e. oral, and made to your immediate family members, or any other individual with whom you have a close personal relationship, if made in accordance with good medical or other professional practice, unless you have instructed us in writing not to make the disclosure;
- f. to a health care provider who is the successor in interest to the pharmacy;
- g. to a person who obtains information for purposes of an audit, if that person agrees in writing to remove or destroy, at the earliest opportunity consistent with the purpose of the audit, information that would enable you to be identified and not to disclose the information further, except to accomplish the audit or report unlawful or improper conduct involving fraud in payment for health care by a health care provider or patient, or other unlawful conduct by the pharmacy;
- h. to an official of a penal or other custodial institution in which you are detained; or
- i. to provide directory information, unless you have instructed the pharmacy not to make the disclosure

Sexually Transmitted Diseases - We will not disclose any information regarding an individual's treatment for a sexually transmitted diseases, except in situations where the subject of the information has provided us with a written authorization allowing the release or where we are authorized or required by state or federal law to make the disclosure.

WEST VIRGINIA

Mental Health - We will not disclose confidential information relating to an individual who is obtaining or has obtained treatment for a mental illness, without the individual's written consent, except in the following circumstances:

- a. with the signed, written consent of the individual or his legal guardian;
- b. in certain proceedings involving involuntary examinations;
- c. pursuant to a court order in which the court found the relevance of the information to outweigh the importance of maintaining the confidentiality of the information;
- d. to protect against clear and substantial danger of imminent injury by the individual to himself or another; or to staff of the mental health facility where the individual is being cared for or to other health professionals involved in treatment of the individual, for treatment or internal review purposes.

WISCONSIN

Disclosure - We will not disclose your prescription records to anyone other than you or someone authorized by you without first obtaining your written informed consent.

WYOMING

Disclosure - Unless we have received an authorization from you, we will only disclose your confidential information to:

- a. you, or as you direct;
- b. to those practitioners and other pharmacists where, in the pharmacist's professional judgment such release is necessary for treatment or to protect your health and well being;
- c. to such other persons or governmental agencies authorized by law to investigate controlled substance law violations;
- d. a minor's parent or guardian;
- e. your third party payor; or
- f. your agent.